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# SAFETY INFORMATION

READ ALL CAUTIONS AND WARNINGS PRIOR TO OPERATE THIS EQUIPMENT.
INSTRUCTION TO PREVENT INJURY OR DAMAGE DUE TO ELECTRIC SHOCK, FIRE, MECHANICAL HAZARDS
AND UV RADIATION HAZARDS.

#### PROTECTION AGAINTS FIRE

1) This equipment is designed for use with the following lamps only: MHD 1800W (art.0002) MHD 2500W and HMD 2500W (art.0003).

#### DO NOT USE ANY OTHER TYPE LAMP!

- 2) Maintain minimum distance of 0.5 meter from walls or any other type flammable surfaces.
- 3) Maintain minimum distance to lighted objects of 5.0 meter.
- 4) Replace fuses only with the specified type and rating.
- 5) Do not install the spot close to heat sources. Do not lay the connection cable on the spot when it is warm.
- PROTECTION AGAINST ELECTRIC SHOCK
- 1) This equipment must be earthed.
- 2) Class I equipment. The power supply cord includes a protective earthing conductor as part of the cord.
- 3) For connection to the supply mains proceed as pict.1 page 3. The equipment must be connected to branch circuit having a circuit- breacker In=16A Id=0.03A (230VAC) (art.0002 and art. 0005) or In=32A Id=0.03A (230VAC) (art.0003 and art. 0006)
- 4) Disconnect power before lamp's replacement or servicing (service personnel).
- PROTECTION AGAINST MECHANICAL HAZARDS
- 1) Use secondary safety chain when fixing this equipment.
- 2) Hot lamp explosion hazard. Do not open the equipment for 300 seconds after switching off.
- 3) Equipment surface may reach temperature up to 100°C. Allow about five minutes before handling.
- 4) Replace the lamp if it is damaged or thermally deformed.
- PROTECTION AGAINST UV RADIATION HAZARDS
- 1) Do not start on this equipment without lamp enclosure or if the protection screens, or ultraviolets screens are damaged.
- 2) The protection screens, the lenses, or the ultraviolet filters must be replaced if they are visibly damaged and their effectiveness has been reduced, for example, by cracks or deep scratches.
- 3) Do not look directly at the lamp while lamp is on.

#### INTRODUCTION

The CityColor projects, thanks to an extremely efficient optic system (international patent n. WO99/40361), a powerful light beam which can create numberless color shades. Its performances, in terms of luminousity and lighted surfaces, can reach incredible levels.

The CityColor IP54 comes in four versions:

- Art. 0002 CITYCOLOR for MHD 1800W discharge lamp
- Art. 0003 CITYCOLOR for MHD 2500W or HMD 2500W discharge lamp
- Art. 0005 CITYCOLOR for MHD 1800W discharge lamp Touring (with separate ballast)
- Art. 0006 CITYCOLOR for MHD 2500W or HMD 2500W discharge lamp Touring (with separate ballast)

The CityColor can work in automatic mode or in synchro mode, otherwise may be controlled by 8 bit DMX controllers

The input protocol is the DMX 512. To drive the CityColor we suggest to use either our controller DMX Control Spot, the Control Show 512 the Easy Control or the Fancy.

To make the most of its possibilites and for a correct functioning of this unit in the years to come, we suggest you to read carefully this manual before connecting or putting the spot into use. By doing so you will gain experience with its commands and connections and you will be easily able to use it.

## YOUR REFERENCE

Always remember to give the serial number and to specify the model any time you address the seller for information or assistance.

#### BASIC KIT

The basic kit of the CityColor flood projector consist of:

- Projector
- N.2 plane reflectors "C"
- •User's manual
- Power connector
- Termination resistor
- Studio Due warranty

Available on request:

- Barn doors
- Lamp



Check that the spot has not been damaged during transport. If it has been damaged or it does not work, address the seller. Whether the spot has been shipped to you directly, please contact the shipping company.

Only the consignee (person or company) can claim for these damages.

TECHNICAL FEATURES (CITYCOLOR discharge lamp 1800W • art. 0002 - art. 0005)

•LAMP

discharge lamp MHD1800W Burning position: Horizontal (±15°)

•COLORS

CYM color mixing continuously variable (256 steps)

DIMMER

0-100% continuously variable (256 steps)

• POWER INPUT

Rated voltage: 230Vac 50Hz; 230Vac 60Hz On request: 208Vac 60Hz; 200Vac 50Hz

Rated power: 2200 VA Rated current: 10A (230Vac)

TECHNICAL FEATURES (CITYCOLOR discharge lamp 2500W • art. 0003 - art. 0006)

LAMP

discharge lamp MHD2500W o HMD 2500W Burning position: Horizontal (±15°)

COLORS

CYM color mixing continuously variable (256 steps)

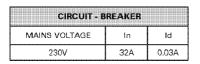
DIMMER

0-100% continuously variable (256 steps)

POWER INPUT

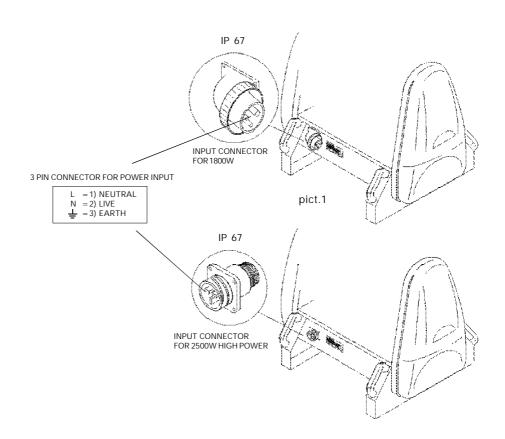
Rated voltage: 230Vac 50Hz; 230Vac 60Hz On request: 208Vac 60Hz; 200Vac 50Hz

Rated power: 3000 VA Rated current: 14A (230Vac)





CONDUCTOR SIZES (length < 20mt.)			
MAINS VOLTAGE	CROSS SELECTIONAL AREAS		
230V	3 x 1.5 mm² (minimum)		



#### BEFORE USING



The equipment must be earthed.

IP 54 grade: the equipment must be installed on the horizontal plane.

Read all cautions and warnings to page 1 prior to install this equipment. Particularly, read the follow:

- 1) Disconnect power before lamp's replacement or servicing (service personnel)
- 2) Do not open the lamp cover for 300 seconds after switching off
- 3) Wear gloves and goggles to re-lamping or to work inside the unit (service personnel)

Before connecting the equipment to the power system: make sure that the mains voltage and frequency correspond to rated values.

• The CityColor can be equipped for a mains voltage 230VAC, 50 or 60Hz on request: 208Vac, 60Hz; 200Vac, 50Hz

For a power supply of 100V-120V it is necessary to use one auto transformer with the following features:

- Output voltage 230V
- Output current 15A (for art. 0002 art. 0005)
- Output current 20A (for art. 0003 art. 0006)

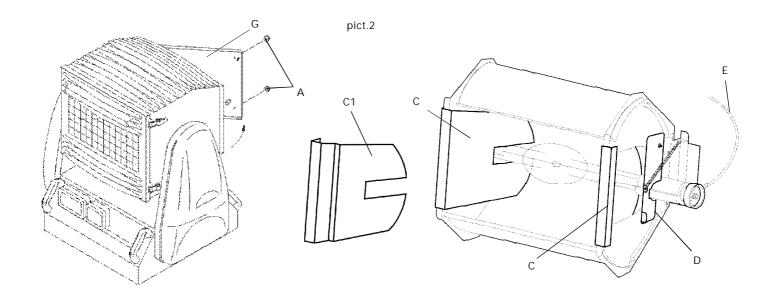
The power supply cords construction is shown in pict.1. For connection to the mains supply proceed as pict.1.

The equipment must be connected to branch circuit having a circuit-breacker In=16A • Id=0.03A (230VAC) (art. 0002 - art. 0005) or In=32A • Id=0.03A (230VAC) (art.0003 - art. 0006)

- a) Do not install the spot close to the heat sources. Observe minimum distance between the spots of 1.5 meters. Do not lay the connection cable on the spot when it is warm.
- b) This unit must be positioned as to allow its ventilation. Be careful not to acclude the in-out ventilating grilles.
- c) The unit must be positioned at least 50cm. from walls or other flammable surfaces.
- d) Observe minimum distance to lighted objects of 5 meters.

### External surface temperature Ta 35°C:

- After 5 minutes work; Tc=75°C.
- Once the thermic balance has been obtained; Tc=100°C.
- 4) The protection screens, the lenses, or the ultraviolet filters must be replaced if they are visibly damaged and their effectiveness has been reduced, for example, by cracks or deep scratches.
- 5) The lamp must be replaced if it has been damaged or thermally deformed.
- 6) Clean regularly the in-out ventilating grilles.
- 7) Do not handle the spot by taking it by the head, but always by using the special handles.





In case of replacement of the lamp or maintenance, do not open the fixture unless 5 minutes have passed from the switching off. This operation has to be done when the apparatus is disconnected from the mains supply

INSTALLATION OF THE DISCHARGE LAMP MHD 1800W, MHD 2500W e HMD 2500W (art. 0002 - 0003 - 0005 - 0006) (see pic.2)

- 1) Disconnect power before lamp's replacement. Wear gloves and goggles.
- 2) Remove completely the pommels (A) on the base of the head
- 3) Open the base of the lamp room (G)
- 4) Remove the two lateral reflectors (C1) or (C)
- 5) Lift up the two lampholder (D)
- 6) Install the new lamp. Taking care that protuberance of the bulb is set towards the reflector Do not touch the quarz bulb with fingers. If this happenes, clean the bulb before use with dry cloth and alcohol.
- 7) Put down the two upper lampholders (D)
- 8) Connect the cables (E) to the two ends of the lamp (MHD1800 or MHD2500) or connect the two cables of the lamp to the two red insulators on the rear panel of the head.
- 9) Put in again the two lateral plane reflectors. To obtain a wider optic (beam) use the C1 shaped reflectors. For a narrow optic (beam) use the C flat reflectors.
- 10) Close the rear panel and install again the two pommels (A) and hold them tightly.

#### **IP RATE**

The declared IP rate of the CityColor comes supported at these conditions:

- the installation of the fixture on a wide and stable surface
- the air cooling input and output are located on the base of the side-shell, it is not possible to install the fixture outdoor with the ballast upwards
- you must use the filter supplied with the basic kit for the IP RATE 54

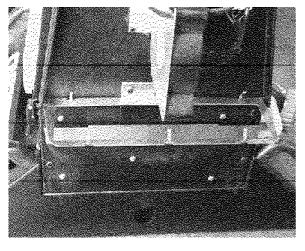


The CityColor has a IP rate 44 without filters installed and an IP RATE 54 with filters installed. You must use the filters in critical working conditions and, normally, when the fixture works outdoor. You must remove the filters when the ambient temperature is over 35°C. You must regularly clean the filters to allow the correct cooling of the fixture.

#### INSTALLATION OF THE DUST PROOF FILTERS

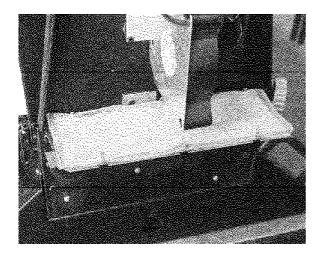


You must operate with power supply disconnected from the fixture

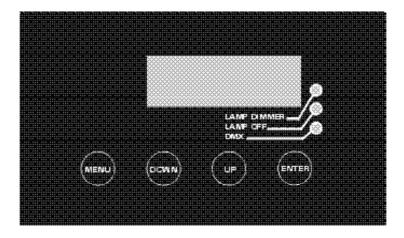


pict.3

You must remove the two side protective shells. The two filters must be assembled on the bulkheads at the bottom of the side brackets.



Pay attention to the installation: dust proof filters must stick correctly to prevent the entrance of the dust. You must control that the two filters completely cover the overall of the air entrance.



pict.4

## CONTROL PANEL

On the control panel of the CityColor (pict.4) you can find, besides the display, the leds and the buttons to use to set the spot.

#### LED

• "DMX" led flashing: DMX input present

off: no DMX input

• "LAMP" led flashing: the lamp switching off is remotely controlled

off: lamp switched on

• "DIMMER" led flashing: the lamp is 33% dimmered

off: lamp switched on

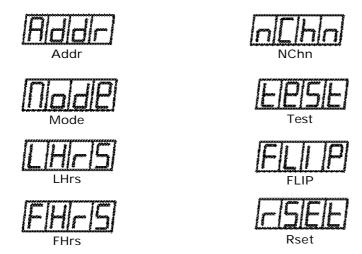
# **BUTTONS**

Four buttons are used to programme the spot:

MENU to select the programming options
 DOWN to go backward in the selected options
 UP to go forward in the selected options
 ENTER to confirm the selected options

## **DISPLAY**

Shows the various menus and the selected options.



About twenty seconds after the switching on, the number of the software version will be shown on the display in "X\_00" format. Afterwards the first of the eight available menus will appear:

Addr to assign the DMX-512 address

Mode DMX512 mode, master with pre-set selection, slave

LHrs lamp working hours FHrs fixture total working hours

NChn channels number

Test auto-test

FLIP display inversion Rset reset of the spot

To select any of the given options, press the MENU button up to when the required one is shown.

# Addr (Address)

To visualise the DMX address press ENTER.

To modify the address press Down and Up buttons and, once the required address has been selected, press and keep ENTER pressed up to when the display stops flashing (it flashes to indicate that the selected option is different from the pre-set one). To go back to the options without making any change, press the MENU button.

# Mode (Mode)

To visualise this mode press ENTER.

Use Down and Up buttons to change the mode and, once the required one has been selected, press and keep ENTER pressed up to when the display stops flashing (it flashes to indicate that the selected option is different from the pre-set one). The available options are: no (normal) for the functioning in DMX reception; Pr01...Pr15 (pre-set 01...15) for the master functioning with the respective game, SL (slave) for the functioning as slave. To go back to the options without any change, press the MENU button.

#### LHrs (Lamp Hours)

To visualise the number of working hours of lamp press ENTER.

The maximum countable number of hours is 3000. Exceeding this number, the display will show gr3t (greater than 3 thousands). To reset the counter press simultaneously buttons Down and UP: the display will show CLLH (clear lamp hours). To go back to the options without making any change, press the MENU button.

#### FHrs (Fixture hours)

To visualise the number of working hours of fixture press ENTER.

The maximum countable number of hours is 3000. Exceeding this number, the display will show gr3t (greater than 3 thousands). To reset the counter press simultaneously buttons Down and UP. A control of the memory will be run and all the default settings will be stored: the display will then show Init. If the memory is damaged, the display will show the message FAIL. To go back to the options without making any change, press the MENU button.

#### NChn (Number of Channel)

To visualise the number of channel press ENTER.

Use Down and Up buttons to change the channel and, once the required one has been selected, press and keep ENTER pressed up to when the display stops flashing (it flashes to indicate that the selected option is different from the pre-set one). It is possible to set 6 channels or 7 channels (remote reset and remote lamp switch off). To go back to the options without making any change, press the MENU button.

#### Test (Autotest)

To insert the auto-test press ENTER and keep it pressed up to when the display shows the flashing message t-on (test on). To take off the auto-test press the MENU button. To go back to the options without making any change, press the MENU button.

#### FLIP (Display overturning)

The display visualisation can be standard or overturned: by pressing the ENTER button the two modes will be alternatively visible. The selected one will be immediately stored in the spot setting.

To go back to the options without making any change, press the MENU button.

#### Rset (Reset)

To run the complete reset press ENTER and keep it pressed up to when the display shows the flashing message r-on (reset on). Once the reset procedure has been completed the spot will go back to the normal setting. To go back to the options without making any change, press the MENU button.

#### DRIVING THE CITYCOLOR WITH A DMX REMOTE CONTROLLER

- Select the requested DMX starting address by operating on the Addr option
- Select the requested number of channel with NChn option
- Connect the DMX signal between the fixture and the controller
- Check that the DMX led is flasing. (DMX signal present)
- If there is no signal, you must manually reset by operating on the RESET option

It is possible to choose a standard configuration occupying 6 DMX channels, or a enanched configurationoccupying 7 channels. Use the enanched configuration if you want to activate channel 7 which enables the reset of the motors and the switching off of the lamp from the controller.

# 6/7 CHANNELS MODE SELECTION

Press the MENU button on the control panel up to when the option nChn is shown on the display, select it by pressing ENTER and the set indication will appear (6 or 7 channels). If you want to activate channel 7 you must set 6 channels on the display. Pass through the numbers by pressing the buttons UP and DOWN: once you have set the required number, store it by pressing the ENTER button and keep it pressed up to when the display stops flashing (the flashing shows that the selected option is different from the one previously stored). To exit from the selected option without making any change press the MENU button.

Here below is shown the complete list of the functions of the  $\operatorname{CityColor}$ .

The complete list of the DMX values can be found in appendix "A", page 12

#### 7 CHANNELS 6 CHANNELS

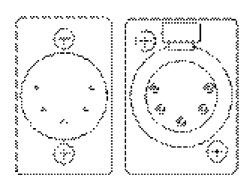
CH 6=Basic colors+rainbow CH 6=Basic colors+rainbow

CH 7=Reset/Lamp Off



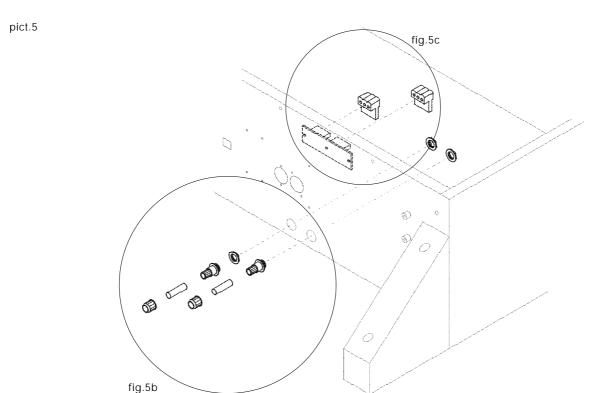
WARNING When using CYM color mixing, the basic colors channel # 6 must be set at: 00=DMX value

#### CONNECTION THE DATA LINK (DMX 512)



PIN	WIRE	SGNAL
. 1	SHIELD	GROUND/RETURN/OV
2	INNER CONDUCTOR	DATA COMPLEMENT [ -, INVERTED]
3	INNER CONDUCTOR	DATA TRUE ( +, NON INVERTED)

pict.5a



The connection of the DMX signal to the CITYCOLOR must be made by using the signal input XLR 5 pin connectors which are located on the control panel of the fixture. (pict.5)

The pin nomenclature of the connectors for the connection to the DMX signal is listed in the table. (pict.5a)

In order to avoid any problem in the signal transmission, it is warmly suggested to use a cable for high speed data transmission (sect. > 2x0.25 + gnd).

If the lines have a total length over 150-200 mts it is suggested to use a signal amplifier (art. 3004 - DMX repeter amplifier). The usage of a normal microphonic or audio cable is suggested only for lines max 100 mts long.

To ensure the IP54 rate you must connect the DMX cable inside the base. Use the given cables fixing (pict. 5b) and connect by following the cables numbering (pict. 5c).

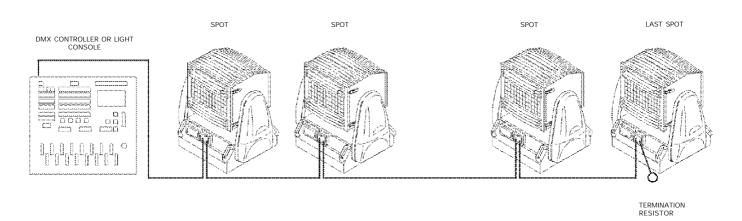
#### DMX TERMINAL LINE



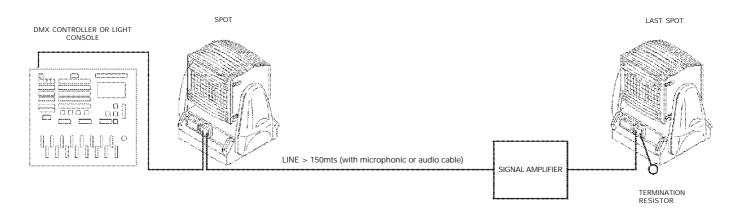
The wrong connection of the terminal line or its non-connection are probably the most frequent reasons for the defective functioning of the DMX line. The terminator is a resistor fitted between the two "data" lines (pins 2 and 3 of an XLR 5 pin connector) at the end of the cable furthest from the transmitter. The terminator resistor should have the same value as the impedance of the connection cable. We supply a terminal with a 100 Ohm resistor.

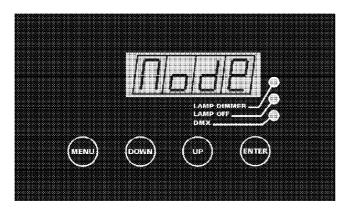
It is recommanded that all DMX 512 systems have the termination resistor at the and of the line.

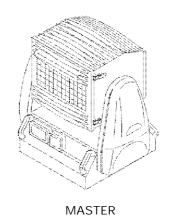
# EXAMPLE 1 Connection controller-spot with 1 DMX 512 output



EXAMPLE 2
Connection controller-spot to one DMX 512 output over 150mts long







pict.7

# USE OF THE CITYCOLOR IN AUTO-MODE A short list of the games can be found in appendix "B", page 13

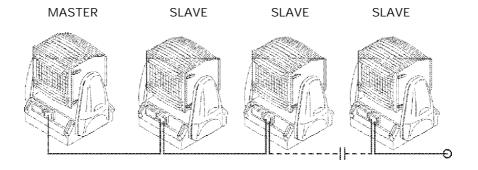
Press the MENU button on the control panel up to when the option MODE (pict. 7) is shown on the display, select it by pressing ENTER and the set indication will appear (no...SL). Use Down and Up buttons to change the mode and, once the required one has been selected, press and keep ENTER pressed up to when the display stops flashing (it flashes to indicate that the selected option is different from the pre-set one). The available options are: no (normal) for the functioning in DMX reception; Pr01...Pr15 (pre-set 01...15) for the master functioning with the respective game, SL (slave) for the functioning as slave. To go back to the options without any change, press the MENU button.

Mode no use of the CityColor in DMX-512

Pr1..Pr15 master functioning with execution of the 15 stored programme

SL use of the CityColor in SLAVE MODE

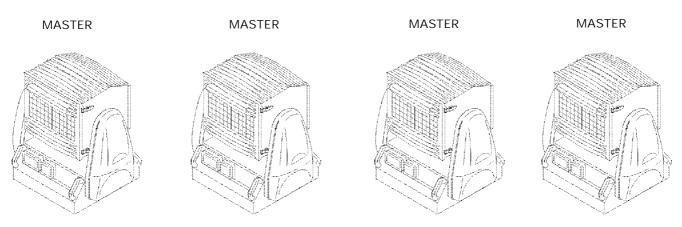
# EXAMPLE OF CONNECTION AND SETTING OF 4 CITYCOLOR IN SYNCHRO - MODE





I cavi e le connessioni sono gli stessi del DMX

# EXAMPLE OF CONNECTION AND SETTING OF 4 CITYCOLOR IN INDIPENDENT AUTO - MODE



APPENDIX "A" Here below you can find the complete list of DMX values (ref. page 8)

DMX CHANNEL	FUNCTIONS	DESCRIPTION	DECIMAL	PERCENT
1	MOTOR SPEED	MOVEMENT SPEED Slow Mid 2 Mid 1 Fast	063 64127 128191 192255	< 25% 25%50% 50%75% > 75%
2	CYAN	CONTINUOUSLY VARIABLE White Full color	0 255	0% 100%
3	YELLOW	CONTINUOUSLY VARIABLE White Full color	0 255	0% 100%
4	MAGENTA	CONTINUOUSLY VARIABLE White Full color	0 255	0% 100%
5	DIMMER	CONTINUOUSLY VARIABLE Closed Full open	0 255	0% 100%
6	BASIC COLORS/ RAINBOW	Color mixing Cyan Yellow Magenta Blue Red Green Color mix sequence (slow) Color mix sequence (fast)	025 2651 5277 78103 104129 130155 156181 182207 208233 234255	010% 10%20% 20%30% 30%40% 40%50% 50%60% 60%70% 70%80% 80%90%
7	REMOTE RESET/ LAMP-OFF (optional)	Normal Reset (delay) Normal Lamp-off (delay)	0127 128191 192250 251255	050% 50%75% 75%98% 98%100%

APPENDIX "B"

Here below you can find the complete list of the available games (ref. page 11)

PROGRAM	FUNCTIONS	
01	Red Magenta Yellow - color mix sequence (slow)	
02	Red Magenta Yellow + white color mix sequence (slow)	
03	Green Cyan Yellow - color mix sequence (slow)	
04	Green Cyan Yellow + white color mix sequence (slow)	
05	Blue Cyan Magenta - color mix sequence (slow)	
06	Blue Cyan magenta + white color mix sequence (slow)	
07	All colors - color mix sequence (slow)	
08	All colors + white color mix sequence (slow)	
09	All colors - color mix sequence (mid)	
10	All colors + white color mix sequence (mid)	
11	All colors + white color mix sequence (mid+)	
12	All colors - color mix sequence (mid+)	
13	All colors + white color mix sequence (fast)	
14	Basic colors (6 sec.)	
15	Basic colors + white (6 sec.)	

#### TROUBLESHOOTING GUIDE

Before calling for technical assistance, follow the recommended procedures in this appendix to solve many problems on your fixture.

#### CAUTION! • BEFORE YUO BEGIN:

Before you perform any troubleshooting procedures read the following personnel and equipment safety precautions:

- 1) Refer servicing to service personnel (Q.T.= qualified technician); no user serviceable parts inside
- 2) Wear hand and eye protection
- 3) Wait at least five minutes before accessing the lamp after operation
- 4) Disconnect the unit from power before removing any cover (Q.T.)

If the procedures do not solve your problem and you need to call for assistance, please provide the support technician with the follow information:

- Customer name
- Phone number and fax number
- Fixture serial number
- Message that are you displayed on your Citycolor display
- Description of the problem and the troubleshooting procedures that you have performed so far to diagnose and resolve the fault.

You can contact your authorized STUDIO DUE dealer or directly STUDIO DUE I.d. Technical Service. (fax. +39.0761.352653 - e-mail: service@studiodue.com)

# GENERAL TOUBLESHOOTING Appendix "C" • Table A1

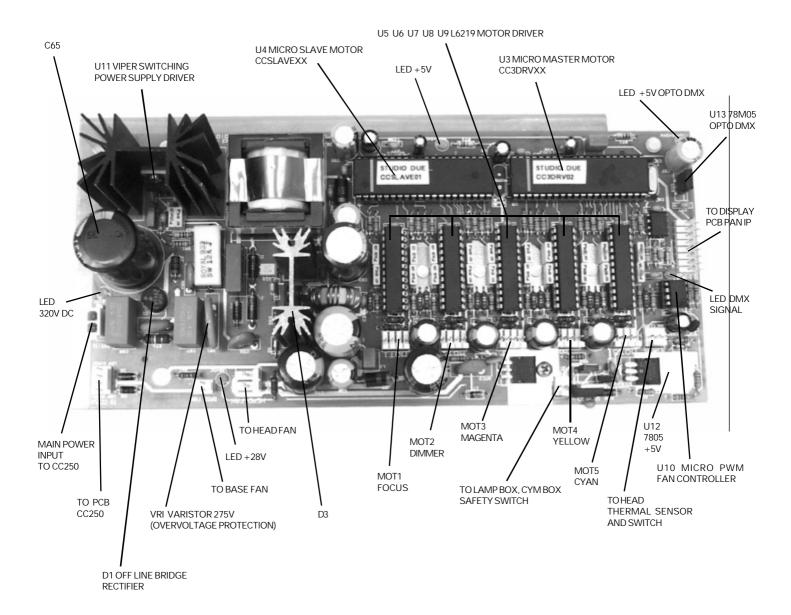
Problem	Pilot-tests (guide)	Probable causes	Suggested solutions
The unit does not turn	Measure the mains	No power.	Connect power.
on, the fans do not work.	voltage on the main	Power cord or	Replace the cables and
The unit is completely	connector.	connectors.	the connectors.
dead	If you have the right	Main fuses blown.	Replace the mains fuse
	value the main fuses are blown		
The fans work, the	The electronics do not	Short circuit on the +5V	General test on the +5V
display is turned off (no	work.	line.	line.
reset when switching on,	Check that the leds on		
no light).	the motor board (CCIP PCB) are turned on,	D4 has blown.	Replace the D4 diode.
	particularly check the +5V.	U12 short circuit or blown	Replace the U12.
The unit works normally	When switching on, you	Bad lamp.	Replace the lamp.
but the lamp does not	can ear the clack of the	Lamp is too hot to re-	Wait for the lamp
turn on	internal circuit breaker.	strike.	cooling
		Mains voltage is too low.	Measure the mains
		The igniter is not	voltage.
		working.	Replace the igniter.
		Wrong ballast wiring.	Check the ballast wiring
The unit works normally	When switching on, you	The unit is not properly	Check and close all the
but the lamp does not	can not ear the clack of	closed (cover and/or	eight mechanical latches
turn on	the internal circuit	lamp house)	Carry out the tests
	breaker.	Fault on wiring, PCB,	shown on page 25
		switches	-
The unit works normally	The thermal switch on	Too high temperature	Wait that the lamp
but the lamp does not	the head of the fixture is	inside the head.	housing has cooled
turn on.	open.	The fan on the head is	down.
	-	not working	Check and if necessary
			replace the fan.
			Check and if necessary
			replace the RFH resistor
		The air-in grilles are	Clean the grilles
		stopped up.	
	The last DMX channel	The REMOTE LAMP OFF	Set the DMX channel on
	on the controller (n. 7) is	command is on.	0 value.
	set on a value > 250		

Ventilation of the head	The electronic control of	HEAD FAN connectors	Check tension on the TO
	the fan is broken or not	on the PCB CC are not	HEAD FAN connector
does not work normally		on the PCB CC are not lok	HEAD FAIN CONNECTOR
F-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	correctly connected	1 5 1	
**************************************		U10 micro on the PCB	Check the start-up test
		CCIP broken	when switching on the
			fixture
Speed of the head fan is	The electronic control of	TO HEAD THERMAL	Check connections from
always the same	the fan is broken or not	SENSOR connectors are	TO HEAD THERMAL
- Annie - Anni	correctly connected	notok	SENSOR connector to
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	######################################	Thermal sensor on the	thermal sensor
		air output broken or	Check the thermal
B		disconnected	sensor
		U10 micro on the PCB	Check the start-up test
	# # #	CCIP broken	when switching on the
± 	iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii		fixture
The lamp is outting out	The lamp is not working	The tension of the	Measure the mains
intermittently	well.	power supply is either	voltage.
***	The values reached by	too high or too low.	
	the internal temperature	The fan on the head is	Check and if necessary
**************************************	are too high	not working regularly	replace the fan.
**************************************			Check and if necessary
5.41.41.44.44			replace the RFH resistor
			Clean the grilles
1.00 M		The air grilles are	
Anna and an and an		stopped up.	
One of the function is	Disconnect the power.	The stepper motor is	Make all the tests
not working well(ie.	Manually test if the	damaged or the cable	reported in page 25
DIMMER)	DIMMER moves freely.	connected to the	
-	*	controller peb is broken	
**************************************		(ref. CCIP PCB).	
5. The state of th		The motor drive (L6219)	
T-L-L-L-L-L-L-L-L-L-L-L-L-L-L-L-L-L-L-L	Ī	is broken.	
kaankaanaan	Ax	L	

# DATA LINK (512 DMX) TOUBLESHOOTING Appendix "C" • Table A2

Problem	Pilot-tests (guide)	Probable cause(s)	Suggested Solutions
None of the Citycolors responds to controller. The DMX led is switched off.	Make sure that all the units are set in DMX mode. After the configuration reset all the fixtures	The controller is not connected to the fixtures. The cable from the controller to the first of the Citycolor is interrupted (or pin 2 and 3 are swapped or the cables are on short oirouit)	Connect the controller properly. Use an already tested cable and connect the fixtures one by one.
One or more of the Citycolors do not respond to the controller or do it wrongly.	The non-working fixtures are always the same. The fixtures work accidentally. If one of the connecting cables is missing this may cause a random malfunctioning in addition to apparent normal operation. If the inverted-data is cut wire is cut (pin. 2 on the DMX connector) the line works intermittently.	Wrong DMX address in the fixture.  Wrong data cables, or disconnected or shorted.  One fixture has a broken DMX board.  DMX link not terminated.	Set the proper address Check and if necessary replace the cables. Use a tested cable and replace only one at a time. Use a tested cable and exclude only one fixture at a time. Insert the terminator on the last fixture (pag. 10)

# MAIN BOARD CONNECTION



#### MOTORS BOARD

- POWER SUPPLY +30V Led On
- +5V Led
- +320V Led
- +5V DMX Led
- DMX signal

Led flashing: the DMX signal is operating on the board

Led off: check the U1 (6N137) and the DMX connecting cable (from PCB PAN IP)

- STEPPER MOTOR channel not working: (i.e. YELLOW):
- 1) Switch off the fixture and disconnect the YELLOW and CYAN cables
- 2) Connect the YELLOW cable on the CYAN connector
- 3) Switch on the fixture:
- 3a) If the YELLOW motor works normally it is necessary to replace the U6 (L6219)
- 3b) If the motor is still not working check with extreme attention the motor and the interconnecting circuits (cables and connectors). To check the cables and the motors you can measure the resistance as follows: between PIN 1 and PIN21 (on IC U6)r=~18ohm; between PIN 2 and PIN5 (on IC U6) r=~18ohm
- If the led +5V OPTODMX is off:
- 1) Disconnect TO DISPLAY PCB PAN IP connector; if the led is on check PCB PAN IP
- 2) Check U13 (78M05), L3, D6
- If the led +5V is off:
- 1) Disconnect TO DISPLAY PCB PAN IP connector; if the led is on check PCB PAN IP
- 2) Check D4, L2, U12
- •If the led +28V is off:
- 1) Check if the led +320V is on, if it is ok:
- 1a) Check if U11 is in thermal drift (ATTENTION on the heat dissipator there is dangerous tension!!!!)
- 1b) Check if U5, U6, U7, U8, U9 are in short-circuit. Switch off the fixture. Remove all the chips from the socket. Switch on the fixture: if the led is on, insert the chips one by one in the sockets to find out which is in short-circuit.
- 1c) Check D3
- 1d) If all the operations described above have not given any positive result, change U11
- 2) If the led +28V is off together with the led +320V
- 2a) Check the MAIN POWER INPUT where you can measure the working voltage
- 2b) Check the main fuse, if it is blown check VR1 (normally it has a resistance = ∞). If it is in short circuit you must change it.
- 2c) Check D1 (Bridge Rectifier), if it is ok check C65.
- 2d) If the fuse is still blown, change U11



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